

From: Ann Barnes, Kent Police and Crime Commissioner
To: Kent Police and Crime Panel
Subject: Public Engagement Programme: January – December 2013

Executive Summary:

Commissioners were introduced as elected representatives of the public, charged with securing efficient and effective policing and being the local link between the police and communities. As part of her election manifesto, the Commissioner vowed to be the most accessible and visible Police and Crime Commissioner – a promise that is deeply embedded in her Police and Crime Plan.

To achieve the above, the Commissioner has developed a strategy that seeks to use a variety of methods to engage with the people of Kent (such as Meet the Commissioner events, Outreach bus tours and surgeries, to name a few) in addition to using Kent's local media to raise awareness of her role as the link between the people of Kent and policing.

The results speak for themselves:

- Since the beginning of 2013, the Commissioner has attended approximately 120 (public) speaking engagements
- The Commissioner has the most influential and most followed Twitter account amongst the 41 Police and Crime Commissioners
- In 2013, there was average monthly media coverage of around 518 articles per month.

Using a mix of face-to-face engagement as well as traditional and social media has allowed the Commissioner to reach as wide an audience as possible to seek their views on policing. This information is then used as a bedrock evidence base to underpin the strategic priorities contained in the Police and Crime Plan refresh.

The Commissioner's approach to engagement

1. In the lead up to her election, the Commissioner vowed to be as accessible and visible as possible to the people of Kent. In keeping with her promise, an engagement framework and strategy was developed. It focused on face-to-face engagement with the people of Kent, using the media to raise awareness of her role as the link between the people of Kent and policing and use of social and online media.
2. The strategy is summarised below:

Understanding community needs:

- ✓ By providing the people of Kent with an opportunity to meet with the Commissioner; and
- ✓ Ensuring that local communities know how to contact the Commissioner, enforcing the message that there is now one key person who is the link between them and policing.
- ✓ Using traditional and online media to deliver the above messages to as wide an audience as possible.

So that the Commissioner can:

- ✓ Understand local policing priorities, gaining community knowledge and learning.
- ✓ Assist with policing issues and (where appropriate) feedback this information to Kent Police to action, ensuring a speedy response.

And use this information to:

- ✓ Feed into her policing vision for the county, influencing priorities within the Police and Crime Plan; and
- ✓ Develop new projects with partners as a result of a conversation held at public and networking events.

Public Engagement Programme:

3. The Public Engagement Programme consists of online and offline techniques to reach the people of Kent. The aim is to hit a wide cross section of audiences including diverse communities, the vulnerable and the elderly to create a two-way information flow. The approaches and emerging evidence are set out below:

Public Engagement Communications platforms -and- Emerging priorities		
<p>Quarterly surgeries - These meetings allow members of the public to meet with the Commissioner at a one-to-one 20 minute slot to privately discuss policing matters.</p>	<p>What community engagement is telling us about policing in Kent</p>	<p>Emerging policing priorities in Kent:</p> <ul style="list-style-type: none"> • Visible Community Policing • Turnover of Police Community Support Officers • Powers of Police Community Support Officers • Rural policing issues e.g. hare coursing, reduction in the number of Rural Crime Officers • Budget cuts • Understanding of the role of the Commissioner • Road safety issues • Hate Crime – particularly disability • Localised issues
<p>Meet the Commissioner and Chief Constable Events: Held every three months, these public meetings allow local people to ask questions of the Commissioner and Chief Constable in an open environment. Actions are followed up by local officers. The meetings have proved very popular and are well attended.</p>		
<p>Community Outreach Bus Tours - Every fortnight the Commissioner visits towns and villages to meet with local people. The trips often include specific visits following correspondence requests to the Commissioner’s Office. As part of the outreach bus tours the Commissioner has visited around 75 venues.</p>		
<p>Speaking engagements - Attended various speaking engagements – a total of 50 so far – which have included speaking at Rotary clubs, Dashain Festival, and has spoken at the Kent Network of Women conference which was also attended by Dame Kelly Holmes.</p>		
<p>Online meetings with the Commissioner and Chief Constable – These are being held every three months with public questions being answered in real time, and the use of segmenting to reach different audience types.</p>		
<p>Understanding the views of young people in Kent – Appointment of Youth Commissioner who will make recommendations to the Commissioner for her upcoming Police and Crime Plan refresh.</p>		

4. The Commissioner also has a number of adhoc meetings and visits. These can be anything from Parish Council meetings, visiting Older People’s Forums, or diverse festivals to

responding to requests from the public that have directly contacted her Office. Since 2013 the Commissioner has attending around 120 public speaking engagements.

5. A full list of public engagements can be found at **Appendix A**.

Social and traditional media

6. The Commissioner is also driving online platforms to communicate with local people. This includes having the largest amount of followers on Twitter (7,000+) amongst all Police and Crime Commissioners. The Commissioner's Klout score is 60. The Klout Score is a number between 1-100 that represents your influence on Twitter / social media. The more influential you are, the higher your Klout Score. To put this into context, Barack Obama has a Klout Score of 99 and Dame Kelly Holmes has a Klout of 82. The Commissioner has the highest Klout score of her Commissioner peers – see **Appendix B** table.
7. In 2013, there was average monthly media coverage of around 518 articles per month, with the most coverage coming from the following local outlets:
 - This is Kent (web)
 - Kent Messenger (Weald)
 - Kent Messenger (Malling)
 - Kent Messenger (Maidstone)
 - Folkestone Herald Dover Express
8. In terms of feedback, the Commissioner is also an advocate of two-way communications and runs regular surveys and polls, e-zines, and opportunities for people to get involved via her website, such as welcoming comments on blogs and news stories.

Future working:

9. The Commissioner intends to further expand her engagement programme during 2014/2015. In conjunction with this the Youth Commissioner will also launch her own targeted engagement programme to ensure that the young people of Kent have their say in the police service.

Appendix A – Most influential PCC Twitter accounts

Name	Area	Klout Score
Ann Barnes	Kent	60
Matthew Ellis	Staffs	56
Bob Jones	West Midlands	53
Su Mountstevens	Avon and Somerset	53
Martyn Underhill	Dorset	53
Clive Grunshaw	Lancs	52
John Dwyer	Cheshire	51
Katy Bourne	Sussex	50
Ian Johnston	Gwent	49
Olly Martins	Bedfordshire	48
Adam Simmonds	Northamptonshire	47
Kevin Hurley	Surrey	31

Appendix B

Public Engagement Attendance

January 2013

9th – Community Outreach Bus Tour – Margate and Broadstairs: Meet residents and business owners in Margate High Street with the local Inspector; visit Cliftonville to speak to residents and visit Westwood shopping centre in Broadstairs.

16th – Oath Taking Press Conference: Press conference held to formally take Oath, Kent Police Training School, Maidstone.

17th - Community Outreach Bus Tour- Lydd, Romney Marsh and Brenzett: Meet residents and business owners to discuss local policing issues.

18th – Justice for Claire Memorial: Candlelit vigil held for Claire Tiltman, Gravesend.

23rd - APCC Meeting for Police and Crime Commissioners, Guildhall, London – First meeting of the Association of the Police and Crime Commissioners.

25th - Kent Media Awards, Shepherd Neame, Faversham - Attend the Kent Media Awards to present awards.

31st – Outreach Community Bus Tour – Sevenoaks and Edenbridge: Meet Sevenoaks District Council Chief Executive; visit to High Street and attend Edenbridge Town Council meeting.

February 2013

1st – South East Regional Meeting for Police and Crime Commissioners and Chief Executives – Surrey Police Headquarters: Meeting of the South East Region Police and Crime Commissioners and Chief Executives.

1st – Joint Association of Chief Police Officers and Police and Crime Commissioners Meeting – Surrey Police Headquarters: Meeting of all the South East Chief Officers and Police and Crime Commissioners to discuss local issues.

2nd - Police and Crime Panel Meeting, KCC Sessions House: Attending the Police and Crime Panel to give updates on recent activity, plans and vision.

7th - Kent Domestic Abuse Consortium, Chaucer School, Canterbury: Presentation by the Kent Domestic Abuse Consortium and hear about the work with children and young people affected by domestic abuse.

8th – Community Outreach Bus Tour – Hoo and Gillingham: Meet Mid Kent College students at Gillingham Campus to talk to the public services students about the role of the Commissioner and then meet councillors from Hoo.

15th – Community Outreach Bus Tour – Cranbrook, Park Farm, Ashford and Hawkhurst: Meet parish councillors and residents to hear about local policing issues.

19th – Meet the Commissioner Event – Oakwood House, Maidstone: The first 'Meet the Commissioner' event – an opportunity for members of the public to ask the Commissioner questions.

28th – PCC Surgery, Ashford Borough Council: Opportunity for members of the public to have a private one-to-one meeting with the Commissioner to discuss personal matters relating to policing.

March 2013

1st - Community Outreach Bus Tour – Faversham, Sittingbourne and Newington: Meet Faversham town councillors and farmers to discuss rural issues and then meet Newington parish councillors to discuss local policing issues.

5th – Meeting with MPs – London: Informal meeting with the Kent MPs and the Chief Constable to discuss local policing issues.

8th - Community Outreach Bus Tour – Aylesham and Hawkinge: Attend police surgery; meet business owners and attend Hawkinge Community Centre to meet mums and children at their coffee morning to discuss local policing issues.

8th – Meeting of the Sevenoaks District Branch of the Kent Association of Local Councils: Speak to members about the role of the Kent Police and Crime Commissioner and get feedback on community policing issues.

15th – Sadi Awaaz Suno Event – Gravesend: Speaking engagement at the women's only conference held at Woodville Halls, Gravesend, to be introduced as the new Kent Police and Crime Commissioner and to hear about the work being done around domestic violence, forced marriage and honour-based crimes.

19th – Rural Liaison Committee - Medway Council, Gun Wharf, Dock Road, Chatham: Meet representatives and councillors from the rural community, talk about the role of the Kent Police and Crime Commissioner and listen to policing issues.

20th – Governance Board, Kent Police Headquarters, Maidstone: First accountability meeting with the Chief Constable.

26th – Visit the University of Kent and Canterbury: Talk to students about the role of the Police and Crime Commissioner.

27th - Kent Community Safety Awards, Ashford International Hotel: Attend award ceremony to celebrate the work of communities in Kent.

April 2013

8th - Cranbrook Business Association Meeting, Cranbrook: Attend the meeting to talk about the role of the Kent Police and Crime Commissioner and to hear about local policing issues.

9th – Police and Crime Panel Meeting, KCC Sessions House: Attending the Police and Crime Panel to give updates on recent activity, plans and vision.

10th – PCC Surgery - Old Mayor's Parlour, Chatham: Opportunity for members of the public to have a private one-to-one meeting with the Commissioner to discuss personal matters relating to policing.

12th - Community Outreach Bus Tour – Gravesend and Dartford: Attend briefing with Gravesend Safe and Free Environment (G-SAFE) team in Gravesend High Street and speak to residents and business owners about policing issues.

24th - Meet the Commissioner Event – Shepherd Neame, Faversham: Opportunity for members of the public to ask the Commissioner and Chief Constable questions about local policing issues and the role of the Commissioner.

26th – Community Outreach Bus Tour – Maidstone, Yalding and Watlington – Meet residents from Watlington; attend the Kenward Trust and meet the Chief Executive; visit Yalding to meet residents and shop owners; visit Maidstone Town Centre to talk to residents about policing issues and then visit Switch Youth Café to hear about the work being done with young people.

29th – Meeting with Norton, Buckland and Stone Parish Council: Attend the Annual General Meeting of Norton, Buckland and Stone Parish Council Annual General Meeting to talk about the role of the Kent Police and Crime Commissioner and hear about local policing issues.

May 2013

7th – Westbere Parish Council Meeting: Attend meeting with Westbere parish councillors to talk about the role of Kent Police and Crime Commissioner and hear about local policing issues.

10th – Community Outreach Bus Tour – Herne Bay and Whitstable: Visit the Umbrella Community Centre to hear about the work the charity does to support vulnerable people; visit the Whitstable Volunteer Centre to hear about the services offered to the elderly and disabled; talk to businesses and residents in Whitstable High Street about local policing issues; talk to residents in Herne Bay Esplanade about policing issues and visit Parklife Youth Club to hear about the work of the centre.

13th – Meeting with Chestfield Parish Council: talk about the role of the Kent Police and Crime Commissioner and to hear local views about policing in the area.

15th – International Day against Homophobia, Biphobia and Transphobia: Attend the University of Kent as guest speaker at the International Day against Homophobia, Biphobia and Transphobia and take questions from students present.

21st – Eden Valley District Women's Institute: Attend the Women's Institute to talk about the role of the Kent Police and Crime Commissioner.

22nd – Special Constabulary Launch – Kent Police Training School: Present cheque for investment made into funding of Specials and welcome the new recruits.

24th – Community Outreach Bus Tour, Swanley: Visit the shopping precinct and ASDA store to talk to residents about policing issues; visit the Swanley Library and Information Centre and meet staff and volunteers; attend the Senior Actions Forum Event; talk about the role of the Kent Police and Crime Commissioner and take part in a Q & A session.

28th – Meeting with Medway Council: Meeting with councillors to discuss local policing issues.

31st - Community Outreach Bus Tour – Tunbridge Wells and Paddock Wood: Radio Kent interview; visit the Sherwood Community Centre and meet councillors to talk about the role of the Police and Crime Commissioner and hear about local policing issues; visit the Hand in Hand food bank centre; visit to Royal Victoria Place to talk to residents; visit to Putlands Leisure Centre to meet the manager and councillors to hear about anti-social behaviour taking place at the track.

June 2013

5th - Neighbourhood Watch Event – Mid Kent College, Maidstone: Consultation sessions to find out the needs and concerns from Neighbourhood Watch around the county and how the Commissioner can work with them to make improvements.

21st - Community Outreach Bus Tour – Harrietsham, Leeds and Broomfield C of E Primary School, Lenham and Headcorn: Visit Community Centre in Harrietsham and meet vice-chair of the Parish Council; speak to business and shop owners in Lenham; visit Headcorn High Street to talk to residents about policing issues; attend Leeds and Broomfield Primary School's Celebrations Assembly and speak about the role of the Kent Police and Crime Commissioner.

25th - Opening of Domestic Abuse Volunteer Support Services Office – Tunbridge Wells: Opening of the Domestic Abuse Volunteer Support Services Office in Tunbridge Wells, hear about all the good work the charity is doing to support victims of domestic abuse.

25th – Tunbridge Wells Community Safety Partnerships: Meet Tunbridge Wells Community Safety Partnership to discuss partnership issues and joint working with the police.

26th - Police and Crime Panel Meeting, KCC Sessions House: Attending the Police and Crime Panel to give updates on recent activity, plans and vision.

27th – Launch of Rural Police Stations – New Romney: Attend the launch of the rural mobile police stations and talk about how these will be part of the local and wider community.

28th - Community Outreach Bus Tour – Romney Marsh and Lyminge: Visit the New Romney Day Centre and Rehabilitation Unit to meet residents and hear about all the good work they do; visit The Rainbow Centre in Folkestone and meet residents at Bradstone Road, Folkestone, to get an update following an initial meeting in January.

July 2013

12th - Community Outreach Bus Tour – County Show, Detling: Attend the County Showground as part of the Country Land Association stand and present awards to those who have contributed to the work of the farming community, speak to residents from across the county about issues of policing in their area.

19th - Community Outreach Bus Tour – Rochester, Chatham, Luton and Wayfield: Visit Strood High Street and ASDA to meet the manager and hear about local policing issues, attend the Strood Community Project to hear about the work that they do in the community, meet residents and councillors at Luton and Wayfield to discuss policing issues and talk about the role of the Kent Police and Crime Commissioner.

26th – Community Outreach Bus Tour – New Ash Green, Dartford and Longfield: Meet representatives from New Ash Green to talk about the role of the Kent Police and Crime Commissioner and hear about policing issues; attend the Gravesend Guru Nanak Day Centre to meet members of the community, and visit Dartford High Street to talk to business owners and residents.

29th - Police Cadets' Passing Out Parade – Kent Police Training School: Attend the passing out parade of the new police cadets.

30th – Maidstone Community Safety Partnership: Meet Maidstone Community Safety Partnership to discuss local partnership issues and joint working with the police.

August 2013

2nd – Community Outreach Bus Tour – Aylesford, Larkfield and Kings Hill: Visit to the Royal British Legion Industries to hear about the Victor Project and talk about the role of the Kent Police and Crime Commissioner; open the ROC Café in East Malling and talk to volunteers, and meet Tonbridge and Malling borough councillors to discuss local policing issues.

6th – Business Crime Advisory Group, Folkestone: Meeting between business owners from around the county as well as police and council members to discuss issues affecting businesses.

7th – PCC Surgery, Canterbury: Opportunity for members of the public to have a private one to one meeting with the Commissioner to discuss personal matters relating to policing.

9th – Community Outreach Bus Tour – Isle of Sheppey, Minster, Leysdown-on-Sea and Queenborough: Visit The Island Partnership to hear about the work they do; meet the manager from Restoration Youth; attend the Community and Arts Centre to hear about the work they do with the elderly; visit the Queenborough Harbour Trust to hear about the work they do with the Kent Police Marine Unit; visit Minster to meet councillors to hear about policing issues and visit Leysdown to talk to business owners.

15th – Governance Board, Kent Police Headquarters: Public accountability meeting with the Chief Constable.

16th – Community Outreach Bus Tour – Tonbridge and Borough Green: Visit charities in Tonbridge High Street; visit the Tonbridge Gateway and hear about the work they do and talk about the role of the Kent Police and Crime Commissioner, meet councillors from Borough Green to hear about local policing issues.

20th – Meet the Commissioner, St George's Centre, Medway: Opportunity for members of the public to ask the Commissioner and Chief Constable questions about local policing issues and the role of the Commissioner.

21st - Meeting with business owners, Headcorn: Meet business owners and talk about the role of the Kent Police and Crime Commissioner and discuss crime and anti-social behaviour issues.

22nd – Community Outreach Bus Tour – Meopham, Cobham, Higham, Upnor and Chatham: Visit the Daisy Chains Children’s Centre and meet the staff; talk to shop owners in Meopham Parade about policing issues; visit Higham to meet parish councillors and visit a parade of shops; visit Upnor Castle and the Arethusa Venture Centre, and attend meeting with The Prince’s Trust in Chatham to hear about all the good work they are doing with young people and what can be achieved through joint working.

28th – Thanet Community Safety Partnership, Margate: Meet Thanet Community Safety Partnership to discuss partnership issues and joint working with the police.

29th – Community Outreach Bus Tour – Bluewater Shop, Isle of Grain, High Halstow: Visit the Staysafe Shop at Bluewater and meet shoppers, talk to shop owners in High Halstow about local policing issues; visit the Isle of Grain and speak to business owners about policing issues, meet Isle of Grain parish councillors to discuss policing issues.

September 2013

3rd – National Citizen Service Graduation Ceremony, Tunbridge Wells: Presenting awards to young people for completing their National Citizen Service.

4th – Meeting with Sandwich Town Councillors – Sandwich: Meet councillors to talk about the role of Kent Police and Crime Commissioner and to hear about local policing issues.

October 2013

1st – Shepway Full of Life Day – Folkestone: Address the Older Persons’ Forum and talk about the role of Kent Police and Crime Commissioner.

2nd – PCC Surgery, Tonbridge: Opportunity for members of the public to have a private one-to-one meeting with the Commissioner to discuss personal matters relating to policing.

3rd – Attend Robert Napier School, Gillingham: Take part in the question time session at the Robert Napier School and talk about the role of the Kent Police and Crime Commissioner.

4th – Evening Patrol in Canterbury: Observing a police evening shift in Canterbury to gain an understanding of the night time economy.

5th - Hythe Civic Society – Hythe: Attend the Hythe Civic Society to talk about the role of Kent Police and Crime Commissioner and take questions about local policing issues.

9th – Phoenix Club – Hythe: Attend a ladies’ fund-raising supper club as guest, and talk about the role of Kent Police and Crime Commissioner.

11th – Community Outreach Bus Tour – Loose, Staplehurst and Tovil: Visit Loose Junior School to talk about the role of Police and Crime Commissioner; meet parish councillors from Staplehurst to hear about local policing issues; attend the Maidstone Rotary Club as guest

speaker to talk about the role of Kent Police and Crime Commissioner and hear about policing issues.

12th – Dashain Nepalese Community Festival – Mote Park, Maidstone: Attend the Dashain Nepalese Community Festival as a guest.

15th – Governance Board, Kent Police Headquarters: Public accountability meeting with the Chief Constable.

16th – Medway Community Safety Partnership – Medway Council: Meet Medway Community Safety Partnership to discuss partnership issues and joint working with the police.

17th – Great Mongeham Society – Deal: Attend as guest speaker and talk about the role of Kent Police and Crime Commissioner.

18th – Maidstone Older Persons' Forum – Hazlitt Theatre, Maidstone: Attend the forum as a guest speaker to talk about the role of Kent Police and Crime Commissioner and hear about policing issues.

22nd – Broadstairs Probus Club – Broadstairs: Attend as guest speaker to meet members, talk about the role of Kent Police and Crime Commissioner and hear about local policing issues.

22nd – The Canterbury Society Public Meeting – United Reform Church, Canterbury: Attend as guest speaker to talk about the role of Kent Police and Crime Commissioner, and to meet parish councillors and residents to discuss issues of anti-social behaviour and other policing matters in Canterbury city centre.

23rd – Kent Minority Ethnic Police Association (KMEPA) Annual Conference – Kent Police Training School: Attend conference as guest speaker to outline how Commissioner engages with all communities and delivers on her manifesto pledges, and talk about the role of Kent Police and Crime Commissioner.

24th – The Pembury Society Annual General Meeting – Pembury: Attend as guest speaker to meet members, talk about the role of Kent Police and Crime Commissioner, and to hear about local policing concerns and issues.

25th – Community Outreach Bus Tour – Goudhurst and West Kent Chamber of Commerce, Tunbridge Wells: Visit Goudhurst High Street and meet parish councillors to hear about local policing concerns and attend the West Kent Chamber of Commerce lunch as guest speaker to talk about the role of Kent Police and Crime Commissioner.

30th – Attestation of Special Constables' – Kent Police Training School: Attend the attestation of Special Constables and present warrant cards to the officers.

31st – Tenterden Rotary Club – Church Road, Tenterden: Attend the Rotary Club to meet members, talk about the role and responsibilities of being Kent Police and Crime Commissioner and the differences made since being appointed.

November 2013

5th – Police and Crime Panel Meeting, KCC Sessions House: Attending the Police and Crime Panel to give updates on recent activity, plans and vision.

6th – Meet the Commissioner – Angel Centre, Tonbridge: Opportunity for members of the public to ask the Commissioner and Chief Constable questions about local policing issues and the role of the Commissioner.

7th – BBC Daily Politics Show – Tunbridge Wells: Appearance on the Daily Politics Show to discuss the impact of the first year of directly-elected Police and Crime Commissioners.

8th – Brockhill Park School Visit and Patrol with Special Constables – Folkestone: Visit Brockhill Park School to speak to students about the role of the Kent Police and Crime Commissioner. Observe a Special Constable's shift in Folkestone to gain an understanding of the work that Specials do within the community.

8th – Kent Network of Women Conference (KNOW) – Kent Police Training School: Attend the KNOW Conference as guest speaker along with Dame Kelly Holmes to talk about the role of the Kent Police and Crime Commissioner.

11th – Disability Hate Crime Conference – Kent Police Training School: Attend the conference as guest speaker to talk about how important tackling hate crime is and to hear the results from the Tizard Centre research project.

13th – PCC Surgery – Shepway District Council, Folkestone: Opportunity for members of the public to have a private one-to-one meeting with the Commissioner to discuss personal matters relating to policing.

14th – Gravesham Neighbourhood Forum – Gravesham: Attend the forum as speaker to meet residents and parish councillors from Gravesham and the rural areas. Talk about the role of Kent Police and Crime Commissioner and to hear about local policing issues.

22nd – Community Outreach Bus Tour – West Malling and Snodland: Meet parish councillors to discuss anti-social behaviour issues in West Malling. Visit the police office at Holmesdale Technology College, meet town councillors to talk about the role of the Kent Police and Crime Commissioner and hear about local policing issues.

23rd – Kent Association of Local Councils Annual General Meeting – Ditton Community Centre: Attend as guest speaker to meet councillors at their annual general meeting to talk about the role of Kent Police and Crime Commissioner and to hear about policing issues in the county.

27th – Whitstable Society Members Meeting – Community College, Whitstable: Meet members of the Whitstable Society to talk about the first year in office and key issues affecting policing in the county.

29th - Community Outreach Bus Tour – Gravesend: Meet the National Farmers' Union to hear about policing issues affecting the farming community, meet the Gravesham Safe and Free Environment (G-SAFE) team to hear about partnership working in the town centre and then visit to Gravesend and Dartford Muslim Association Mosque to meet residents.

December 2013

3rd - Governance Board – Kent Police Headquarters: Public accountability meeting with the Chief Constable.

6th – Saving Visible Community Policing Conference – Kent Police Training School: Conference held with key stakeholders and partners to discuss and put forward proposals to keep officers visible in the community.

12th – Ashford Community Safety Partnership – Ashford: Meet Ashford Community Safety Partnership to discuss partnership issues and joint working with the police, visit the Town Centre Action Team, Pathway Course and witness the Operation Cleansweep event taking place at neighbouring villages.

18th - Meeting with Folkestone East Neighbourhood Watch Association Group – Wood Library, Folkestone: Attend meeting with town councillors and residents to discuss a variety of specific policing issues.

20th – Police and Crime Panel Meeting – KCC Sessions House, Maidstone: meeting of the Police and Crime Panel to discuss the Commissioner's recent activity, plans and vision, and to confirm the appointment of the Chief Constable.

January 2014

10th – Evening Patrol in Maidstone Town Centre: Observing a police evening shift in Maidstone town centre to gain an understanding of policing in the night time economy.

22nd – Meet the Commissioner and Chief Constable – Quarterhouse, Folkestone: Opportunity for members of the public to ask the Chief of Staff and Chief Constable questions about local policing issues and the role of the Commissioner.

31st - Community Outreach Bus Tour – Canterbury: Present awards to Graduates at Canterbury Christchurch University. Visit Canterbury City Centre to meet with representatives from the Community Safety Partnership and talk to local people and businesses about local policing issues.

February 2014

3rd – Canterbury Forest of Blean Rotary Club – Boughton Golf Club, Faversham: Attend as key guest speaker to talk about the role of the Commissioner and to meet with members of the Rotary Club to hear about their work.

5th – Governance Board – Kent Police Headquarters: Public accountability meeting with the Chief Constable.

6th – PCC Surgery – Kent Police Headquarters, Maidstone: Opportunity for members of the public to have a private one-to-one meeting with the Commissioner to discuss personal matters relating to policing.

11th – E-Safety School Day – Margate and Broadstairs: Visit the Charles Dickens School in Broadstairs, East Kent College Cookery School and visit the Royal School for Deaf Children in Margate.

13th - Visit to Mobile Police Station – One Stop Shop, Tunbridge Wells: Visit the Mobile Police Station in Tunbridge Wells to gain an understanding of the impact they are having in the community.

14th – Community Outreach Bus Tour – Special Branch, Longport and Dover: Visit to Kent Police Special Branch to be given an overview of the tunnel and operations room, and receive overview on Human Trafficking and how this is being tackled. Commissioner also met with the Migrant Help charity, to discuss policing issues and human trafficking.

17th – Dover Community Safety Partnership Visit – Dover: Met with Dover Community Safety Partnership to discuss local partnership issues and joint working with the police.

19th – Special Community Outreach Bus Tour – Maidstone Town Centre, Yalding and Tonbridge: Met with local businesses and residents who were affected by the Christmas 2013 floods and find out what the police response was.

26th – Annual Employability Fayre – Canterbury Christchurch University: Attend as key speaker to talk about the role of Kent Police and Crime Commissioner, steps to pursue such a career, what the role involves on a day-to-day basis.

26th - Meet the Commissioner and Chief Constable – Royal British Legion Industries, Aylesford: Opportunity for members of the public to ask the Commissioner and Chief Constable questions about local policing issues and the role of the Commissioner.

March 2014

5th – Transforming Rehabilitation Programme Local Stakeholders Event – Kent Police Training College: Commissioner opened the Transforming Rehabilitation Programme event.

5th – Mid Kent College – Maidstone: Talk to Mid Kent College students studying public services about the role of Kent Police and Crime Commissioner.

7th – Community Outreach Bus Tour – Hildenborough, Tonbridge and Hadlow: Attended meeting with representatives from Hildenborough Parish Council to talk about role of Kent Police and Crime Commissioner and to hear about joint working with Kent Police. Also visited Tonbridge Grammar School and Hadlow Parish Council to talk about local policing issues.

11th – Lord Lieutenant of Kent’s Civic Centre – Canterbury Cathedral: Service honouring those who serve the public in their local communities.

12th – Canterbury Christchurch University – Broadstairs Campus: Attend as guest speaker to talk to students about the role of Kent Police and Crime Commissioner, who are studying the Police Studies/Policing Degree programme.

14th – Women’s Only Event (Said Awaz Suno) – Woodville’s Hall, Gravesend: Attend as guest to talk about role of Kent Police and Crime Commissioner and to hear about the work that is being done to raise awareness of issues relating to domestic abuse, child abduction and honour based violence.

17th – Gillingham Community House – The Activity Loft, Gillingham: Attend as special guest to officially open the ‘Activity Loft’ – a youth club house.

19th – Inaugural Meeting of Gypsy and Roma Police Association – Coldharbour, Maidstone: Attend the first meeting of this association to talk about role of Kent Police and Crime Commissioner and to hear about the group will offer support and best practice to those officers from the community.

21st - Halstead Parish Council – Halstead: Met with residents and councillors from Halstead and Knockholt Parish Council to talk about role of the Kent Police and Crime Commissioner and to hear about local policing issues in the community.

25th – Meeting with Kent MP's – London: Informal meeting with Kent MPs and Chief Constable to discuss the amended Kent policing model, due to be rolled out in June.

27th – Independent Police Advisory Group Annual Forum – Kent Police Training School: Attend as speaker to talk about role of Police and Crime Commissioner and key role of volunteers working with Kent Police.

April 2014

1st – Victims Support Awards – Kent Police Training School: Present awards to milestone volunteers who work for Victims Support and launch the Victims' Charter.

2nd – Joint Meeting of Kent Association of Local Councils – Holiday Inn, Ashford: Attend as key speaker at the Kent Association of Local Councils meeting to talk about vision for Kent Police, the Police and Crime Plan the vital role that local councils that play in creating safer communities.

4th – Community Outreach Bus Tour – Stockbury and Sittingbourne: Meet with representatives from Stockbury Parish Council to talk about role of Police and Crime Commissioner and hear about local policing issues including anti-social behaviour. Visit Kent Police Kennels to meet handlers and their dogs and to see a demonstration of the training they are currently undergoing. Walkabout in Sittingbourne High Street to talk to local residents about local policing issues and visit Swale Community and Voluntary Services to meet staff and hear about the work they do. The Commissioner also dropped in to the local radio station, SFM.

10th – Canterbury Community Safety Partnership – Canterbury City Council: Meet with Canterbury Community Safety Partnership to discuss local partnership issues and joint working with the police.

12th – Vaisakhi Celebrations, Gravesend: Meet with local communities in Gravesend to celebrate Vaisakhi festival with the Chief Constable.

16th – Meet the Commissioner and Chief Constable event, The Woodville, Gravesend: Opportunity for members of the public to ask the Commissioner and Chief Constable questions about local policing issues and the role of the Commissioner.

17th – Youth Ngage, Gravesend: Attend a Youth Health & Sports Day to introduce the Youth Commissioner and sit on the Q&A panel to answer questions from the young people.

22nd – Whitstable Rotary Club, Chestfield Golf Club: Meeting with members of the Whitstable Rotary Club to discuss work to date and future plans, aspirations and to listen to local concerns.

25th – Community Outreach Bus Tour – North West Kent College and Chatham: Meet with public services students at North West Kent College to discuss the role of the Commissioner, the Police and Crime Plan and policing issues in North Kent. Attend an event held by Soroptimist International in Chatham to raise awareness of Human Trafficking.